March 31, 2020

Dear PDCA Community:

We sincerely hope that this note finds you, your family, friends, colleagues, and businesses safe from the ongoing health threats related to the COVID-19 Disease. These are unprecedented times that have imposed drastic changes in how we do business and manage our personal affairs. Your adherence to advisories issued from national and state leadership, as well as your regular practice of preventative measures can be a valuable defense in this unpredictable battle.

With health and safety as our top priority, PDCA has taken significant action including the cancellation of our 2020 Annual Conference originally scheduled May 6 - 9, 2020, in Phoenix, AZ. Additionally, all PDCA initiative programs and Chapter activity have also been suspended through May. Please continue to monitor www.piledrivers.org/events for future announcements that will address additional programming changes.

In accordance with guidelines from government and health officials, the PDCA Staff are working remotely for the foreseeable future. However we do not expect this will affect the ability of PDCA Membership to coordinate with our Staff about member services and information.

At this time, we are maintaining limited office hours, but we are still retrieving your mail delivered through the U.S. Postal Service and receiving your phone messages at our main phone number. Thanks to modern technology, our Staff remains 100% connected to one another and membership. We are readily available to assist you with your questions, concerns or other needs that may arise. You are encouraged to contact PDCA during normal business hours in the following methods:

- Email any of us!
  - Frank Peters – Executive Director - frank@piledrivers.org
  - Marian Phillips – Executive Assistant - marian@piledrivers.org
  - Kathy Harper - Manager Education and Events - kathy@piledrivers.org
  - Matt Bisbee – Director Member Services - matt@piledrivers.org
- Online Chat. Go to the PDCA website at www.piledrivers.org and click the ‘Questions?? Let's Chat!!’ icon in bottom right corner.
- Call us on our mobile number. If we don't answer please leave a message. We will return the call.
  - Frank – (708) 218-4865
  - Marian – (904) 305-4887
  - Kathy – (850) 212-8193
  - Matt – (217) 649-1754
- Text. Send us a text on our mobile number.
Call the PDCA office at (904) 215-4771 and leave a voicemail message. We will return the call as soon as possible.

- Web conference through GoToMeeting is available on an as-needed basis

There are also many practical ways that PDCA members can stay involved and engaged in Association activities. You can participate in a Standing Committee meeting, suggest an article for PileDriver Magazine, check the PDCA website for updates and update your member profile, reach out to a fellow PDCA member to make sure they are doing well, or use the resources above to contact the PDCA Staff. We are planning to provide a regular PDCA Staff Update and will make additional suggestions for your involvement and engagement. Send us an email or complete a Contact Us form on the PDCA website and let us know the types of information you would like during this time.

A few notes that may be of additional interest as we all continue recommended Social Distancing: we are working to provide COVID-19-related resources that may be of help to you and your business. Check PileDrivers.org regularly. The timely delivery of PileDriver magazine and a A Pile of News monthly newsletter will continue. PDCA standing committee meetings will continue as scheduled via web conference. In place of a 2020 Annual Conference, we are exploring new virtual and e-learning options where we can provide educational and professional development content. Finally, new member enrollment and membership renewals can still be processed online or by phone.

We truly appreciate your continued dedication and commitment to identify with PDCA and help advance the pile driving industry. In an organization such as PDCA, the membership is the strength and support that allows the Association to represent the industry with a singular voice. Individually, we all recognize the significance of what we do, together we can show the world.

Please be safe, stay active as much as you can, and let us know how we can help.

All the Best,

Marian, Kathy, Matt, and Frank

Your PDCA Team